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Angela M. Beddawi  
Angela M. Beddawi

Applicant : Shlomo Varsano  
Application No. : 10/035,806  
Filed : November 8, 2001  
Title : METHOD AND APPARATUS FOR AUTOMATED SERVICE LEVEL AGREEMENTS  
Grp./Div. : 2152  
Examiner : to be assigned  
Docket No. : 47240/LTR/I281

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INFORMATION DISCLOSURE STATEMENT AND  
CERTIFICATION UNDER § 1.97(e)(1)

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Post Office Box 7068  
Pasadena, CA 91109-7068  
May 13, 2003

Commissioner:

In compliance with the duty of disclosure under 37 CFR §§ 1.56, 1.97 and 1.98, and in accordance with the provisions in the Manual of Patent Examining Procedure §§ 609 and 707.05(b), enclosed is FORM PTO/SB/08A/B with a listing of references that are known to applicant. Copies of each of the listed references are enclosed.

It is respectfully requested that these references be considered in the examination of this application and identified on the list of references cited on the patent issuing on this application. Applicant also requests that an initialed copy of said FORM PTO/SB/08A/B be entered in the application file and returned to applicant with the next communication from the Office in accordance with MPEP § 609.

Applicant's undersigned attorney hereby certifies, in accordance with 37 CFR § 1.97(e)(1), that each item of information contained in the information disclosure statement was first cited

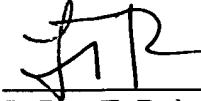
**Application No.10/035,806**

in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement.

Respectfully submitted,

CHRISTIE, PARKER & HALE, LLP

By



LeRoy T. Rahn  
Reg. No. 20,356  
626/795-9900

LTR/amb

Enclosures: PTO/SB/08A/B, w/references

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INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT

(use as many sheets as necessary)

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Applicant(s)	Shlomo Varsano
Group Art Unit	2152
Examiner Name	To be assigned

U.S. PATENT DOCUMENTS

EXAMINER INITIALS	CITE NO. <sup>1</sup>	DOCUMENT NUMBER Number - kind code <sup>2</sup> (If known)	PUBLICATION DATE MM-DD-YYYY	NAME OF PATENTEE
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FOREIGN PATENT DOCUMENTS

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EXAMINER INITIALS	CITE NO. <sup>1</sup>	Foreign Patent Document Country Code <sup>3</sup> - Number <sup>4</sup> - Kind Code <sup>5</sup> (If known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	T <sup>6</sup> ( <input checked="" type="checkbox"/> )
		EP 0 786 883 A1	07-30-1997	DOLLIN, Christopher James	
		WO 00/51292	08-31-2000	GRENOT, Thierry	

OTHER DOCUMENTS

EXAMINER INITIALS	CITE NO. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article, title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.
		THE ATM FORUM TECHNICAL COMMITTEE, ATM Forum Performance Testing Specification, AF-TEST-TM-0131.000, October, 1999, XP-002233315, pp. 1-105 The ATM Forum Worldwide Headquarters, Mountain View, California
		KORPEOGLU, IBRAHIM, et al.; Estimating End-to-End Cell Delay Variation in ATM Networks; Supported by Lucent Technologies, Bell Laboratories; ICCT Beijing; XP-002233316; 10/22/98
		ITU-T I.380 TELECOMMUNICATION STANDARDIZATION SECTION OF ITU; Series I; Integrated Services Digital Network - Overall Network Aspects and Functions - General Network Requirements and Functions; Internet Protocol Data Communication Service - IP Packet Transfer and Availability Performance Parameters; International Telecommunication Union, XP-002233317; 02/1999; pp.1-32

EXAMINER SIGNATURE		DATE CONSIDERED
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### OTHER DOCUMENTS

EXAMINER INITIALS	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article, title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.
		PAXSON, V., et al.; Framework for IP Performance Metrics; Network Working Group Request for Comments: 2330 Category: Informational; XP-002233318; 05/1998; pp.1-40
		ALMES, G., et al.; A One-Way Delay Metric for IPPM; Network Working Group Request for Comments: 2679 Category: Standards Track; XP-002233319; 09/1999; pp.1-20

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